

Michelle K

Hi,

The following is my testimony on my voter experience:

\*On June 4th\*, I mailed my absentee request form.

\*On June 17th\*, I still hadn't received my ballot. I emailed

\*info@elections.ny.gov

<info@elections.ny.gov>\*

\*On June 18th\*, I received a reply to email and was directed to contact my local county board of elections.

I attempted to contact my local county board of elections (Queens) via phone and spoke to someone that told me that my ballot was printed and processed; however, not mailed yet. They said they could not do anything about it. The person I spoke to said they did not specialize in the absentee ballot department, so they would not be able to do anything with my ballot but informed me I could do early voting. I told them I was trying to avoid early voting due to my circumstances. They forwarded my call to the absentee department, where I waited on hold. There was no answer.

I emailed \*voterreg@boe.nyc.ny.us <voterreg@boe.nyc.ny.us>\*

 and asked them if they could check my absentee ballot status. I never received a response.

On Instagram, I attempted to direct message \*@boenyc\* and received no response.

\*On June 19th\*, I called again my local BOE and this time I directed myself to the absentee department, where I waited an hour on hold. The call timed out and hung up. I called again, waited on hold for another hour. The call timed out and hung up again.

\*On June 23rd at 3PM\*, I received my absentee ballot.

Thank you,  
Michelle